

iOSPhone & Android App First Time Login Guide

If you have logged onto your Admin America portal before please skip to page 4 If you have <u>not</u> logged onto your Admin America portal before please continue

Select the **App Store Icon** from your iOSPhone or Android

 Once the App Store has Opened, go to the Search Field and enter Benefits by Admin America. Click Search. Once the app comes up, click on the Download button. Once it has completed the download click the Open button.



The Admin America Benefits App will be available on your phone screen for future use



2. Once you have downloaded and opened the app follow the instructions below

3. The First Time you Login

Your **Username** will be in the following format:

First letter of your first name, full last name, and last 4 digits of your social security number (if your name was Jane Smith with social 987654321, your user name would be jsmith4321)

Your **Password** will be in the following format:

The word **benefit** followed by your **2 digit birth** <u>DAY</u>, **2 digit birth** <u>MONTH</u>, and **2 digit birth** <u>YEAR</u> (if you were born 10/05/1963, your password would be benefit051063)

Click Login

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- **4.** You will be prompted to answer **5 Security Questions**. You can use your security questions in the future in case you forget your password.
- Click on the Arrows on the right hand side of the screen to enter the answers to the corresponding questions on the left side of the screen. Once you have answered all 5 security questions, click Submit. You will receive a confirmation if the answers were saved correctly for future use. Click OK.

✓ Back Submit	Success
Security Questions	Your security questions have
Please enter an answer to any 5 security questions to complete your user setup. To k	been successfully set.
What is the model of your first car?	ОК

You will be prompted to login to your account <u>again</u> Enter your Username and Password from step 3 on page 1 of this guide

6. <u>Setting up your Login Information</u>

You will be prompted to **Change your Temporary Password** (the one you entered to login) to a password you would like to use and to **Change your Username** (changing your Username is optional).

<u>If you do not want to change your username, go to the next step</u>. If you want to change your **Username**, click the **Arrow** to the right of your username. Enter your new user name and click **Save** in the upper right hand corner of the screen. You will return to the previous screen (the one displayed below).

< Back	Submit
Change Username	
Username	>
Your username may contain characters and any of the fo	alphanumeric llowing special c
Change Password	
New Password	>
Confirm Password	>
The password must: • Have a minimum of 6 chara	acters, but not m

To change your Password, click on the Arrow next to New Password. Enter your New Password and click Save in the upper right hand corner of the screen. You will return to the previous screen.

< Back	Submit	
Change Username		
Username	>	
Your username may contain alp characters and any of the follow	hanumeric wing special c	
Change Password		
New Password	>	
Confirm Password	>	
The password must: • Have a minimum of 6 characte	ers, but not m	



8. Click on the Arrow next to Confirm Password. Enter the Same Password you entered on the New Password screen. Click Save. You will return to the previous screen.

Change Password	
New Password	 >
Confirm Password	>

Cancel	Save
•••••	0

9. If you are **done editing** your Username and Password click **Submit** in the upper right hand corner of the screen. You will receive confirmation if your information has been saved correctly. Click **OK**.





10. If you have logged onto your Admin America Portal <u>before</u> please enter your User Name and Password as previously set up.

If you do not remember your user name and password, please contact Admin America at (770) 992-5959 or toll free at (800) 366-2961 for assistance.

If you did not setup your password previously via the employee online portal, you will log into your account <u>again</u> with your new password from the previous step.

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Login	

11. You will be prompted to <u>create a 4-Digit Passcode</u>. This is the code you will use to access your phone app from now on. You will then be prompted to <u>Re-enter your Passcode</u>.





12. You will arrive at the **Home Screen** of your Admin America Benefits App. **Congratulations! You** are done!





Employee Portal First Time Login Instructions

If you are viewing this Electronically, Click Here to access the login page and skip to Step 3 LOGIN LOGIN 1. Go to: www.adminamerica.com and click on the Tab or the button. Admin🛪 O Admin America, Inc. 770-992-5959 or 1-800-366-2961 8:30 am - 5:00 pm EST 6 info@adminamerica.com ())Alpharetta, GA 30005 Monday through Friday LOGIN Home About Us Services -Contact Us Payment Center Resources FSA, HRA & HSA ACCOUNTS We combine almost 30 years of small firm service with the industry's leading information management platforms. SERVICES

2. Click on the Login button under the Participants option

			Login		
3.	You will be redirected to the <u>Login Screen</u> .		Existing User? Login to your account Username Forgot Username? Password Forgot Password? Login New User?	Setting up a New Account? It's easy to apply for a new account. Click 'Get Started' below to begin. Code Get Started	
<u>The</u>	First Time you Login	Ŀ	create your new username and password		

Your **Username** will be in the following format:

First letter of your first name, full last name, and last 4 digits of your social security number (if your name was Jane Smith with social 987654321, your user name would be jsmith4321)

Your **Password** will be in the following format:

The word benefit followed by your 2 digit birth DAY, 2 digit birth MONTH, and 2 digit birth YEAR (if you were born 10/05/1963, your password would be benefit051063)

Please be sure to remember your password as Admin America does not have access to your password. However, if you forget your password you may change your password online, with your mobile phone app or contact Admin America for assistance.